



Is my device compatible with hoopla?

What **iOS** devices does hoopla support?

We support all devices running iOS 10.3.3 and above.

What **Apple TV** devices does hoopla support?

The hoopla app is available on 4th and 5th gen devices.

We support AirPlay on 2nd, 3rd, 4th, and 5th gen devices.

Do you support **Apple CarPlay**?

We currently **do not** support Apple CarPlay, however we do support Bluetooth playback in most modern automobiles.

What **Android** devices does hoopla support?

We support most devices running Android 4.4.4 (Kit Kat) and above.

What **Chromecast** devices do you support?

We currently support casting from iOS and Android devices to the 1st and 2nd generation Chromecasts. We are currently **experiencing issues** with iOS 12 devices and Chromecast.

Support for Chromecast Audio and Chromecast Ultra are coming soon!

We do not support casting from a browser.

Do you support **Android Auto**?

We currently do not support Android Auto, however we do support Bluetooth playback in most modern automobiles.

What **Amazon devices** does hoopla support?

We support all devices running Fire OS 5.0.0 and newer.

These include:

4th Generation (2014): Kindle Fire HD 6", Fire HD 7", Fire HDX 8.9"

5th Generation (2015): Kindle Fire

6th Generation (2016): Kindle Fire HD 8"

7th Generation (2017): Kindle Fire 7", Fire HD 8", Fire HD 10"

8th Generation (2018): Kindle Fire HD 8"

What **Windows** operating systems does hoopla support?

We currently support Windows 7, Windows 8.1, and Windows 10.

hoopla **will not work** with Windows mobile devices.



Is my device compatible with hoopla?

What **Windows desktop browsers** does hoopla support?

We currently support Microsoft Edge, recent versions of Google Chrome and Firefox.

What **Mac operating systems** does hoopla support?

We currently support MacOS 10.7 (Lion) and above.

What **Mac desktop browsers** does hoopla support?

We currently support recent versions of Safari, Chrome, and Firefox.

Do you support **Chromebooks**?

Yes! We support most Chromebooks.

Do you support **Fire TV**?

We currently support all 1st, 2nd and 3rd gen devices.

We **do not** currently support Fire TV Cube.

Do you support **Roku**?

We offer a Roku channel for devices running 7.6.3 and higher.

Do you support **Android TV**?

We support all Android TV set-top boxes.

Do you support **Alexa**?

Yes!! We currently fully support Amazon Echo, Echo Plus, Dot, Spot, and Show. hoopla is not supported on 1st generation devices or on the Amazon Tap.

Do you support **Linux**?

We currently **do not** support Linux.

Do you support **Smart TVs**?

We **do not** currently support Smart TVs.