

Facilities:

Adjustments to the heating system were completed on March 5th. Remaining adjustments will be made to the air conditioning system once it is turned back on for the season.

The installation of the new telephone system was also completed on March 5th and additional training was provided to assist the staff in using the system more effectively.

Staff Development:

Barbara Widmer, Children's Librarian, attended the annual Chilis (Children's Librarian) Conference in Hooksett on March 6th. The event showcased options for programming during the 2014 Summer Reading Program.

Other:

Volunteers assisted the library staff in conducting a survey of the number of patrons who visited the library during the week of March 24th. There are plans to conduct three surveys in 2014, in March, July and October. This will allow us to compare our automated patron counter with an actual count of library visitors to confirm that the figures are accurate.

Programming:

The library presented a total of 25 programs in March. Programs included the Lego club, book discussions, story times and a genealogy program. Three hundred ninety-four people attended the various programs. This was a 42% increase in attendance at library programs compared to March 2013 figures.

Statistics:

The number of visitors to the library increased by 2.8% with 7,005 visitors. Book circulation figures decreased while all other materials increased, with a net decrease of 0.5% from March 2013 figures. 9,412 items circulated during March. Questions asked decreased by 2.9% with 498 reference questions asked. Internet usage showed a switch from most users requesting to use the library's wired computers to most users bringing their own wireless devices to use in the library.