Facility:
There was no heat on Thursday, December 17th when the library staff arrived for work, making this the third day this fall that the heating system failed overnight. Each incident has had a different cause from a blocked fuel line to a motor failure. For this most recent problem one boiler was repaired immediately while the second was repaired the next day after the necessary parts were available.

Staff Development:
Susan Fuller, Library Technician, attended a meeting of the Rochester Area Libraries Consortium on December 3. The meeting was an opportunity for local area librarians to discuss resource sharing opportunities.

Cynthia Scott, Library Director, attended a meeting of the Carroll County Libraries Co-op on December 8th. The Library Director from the NH Historical Society presented a program on resources available at the Society.

Other:
The library staff proctored four exams for a local high school student who is participating in online learning.

Programming:
The library presented 17 programs during December. The programs included book discussions, nursery school visits, story times and a holiday craft program. One hundred ninety-seven people attended the various programs.

Statistics:
Overall statistics were up for the month of December. A total of 9,488 items circulated, which was a 16% increase over 2014 figures. Use of the library’s Internet system increased by 28%, questions answered increased by 32%, and attendance at library programs increased by 25%.