

Building Issues:

On November 22nd a plumbing problem developed in the newest restroom resulting in a backup in the system. A serious blockage had occurred in the sewer pipe about 26 feet down the line. The problem required extra equipment and effort to clear, but the restroom was once again operational within two days of the initial problem developing.

A hole, which had been identified in the roof, as well as two other holes the roofing company discovered while on the roof, were repaired on November 22nd. Hopefully these patches will help reduce the number of ongoing leaks the library experiences whenever it rains or snow melts.

There was no heat on the Saturday following Thanksgiving when the library staff arrived for work. After checking the heating system, it was discovered that both furnaces were down. The repair service was called and they were able to get one of the furnaces working again. The second furnace requires replacement parts, which are currently on order.

Other:

The library proctored two exams for two different students during the month of November.

Members of the library staff, the Wolfeboro Public Library Foundation and the Friends of the Library took part in the Christmas Parade on Saturday, November 25th.

The much anticipated Annual Friends of the Library Holiday Book Sale was set up on Monday, November 27. Buyers headed to the book sale tables the minute the doors of the library opened at 9:30 am. By noon a third of the books had been sold.

Staff Development:

Library staff participated in two special staff work days during the month. These work days allow staff to concentrate on specific projects such as planning for 2018 programming, evaluating and weeding specific sections of the library collection, and working on catching up on backlogs.

Programming:

The library presented 29 programs in November. The programs included book discussions, a travel film, story times, a presentation on Irish Genealogy, an author lecture and book signing, a short film about opera, and a program on dementia. Four hundred seventy-one people attended the November programs,

Other Statistics:

Circulation decreased by 1% compared to November 2016. This means about one hundred fewer items were checked out this November compared to last November. Patrons through the door increased by an estimated 2.6%, Internet use increased by 5.8% and the number of reference questions answered increased by 34%. The number of people attending programs during the month increased by 83% compared to November 2016.